

UTM Live Email for new students

Office365 - access your school email at <http://mail.live.utm.my>.

Username : Your email username is based on your **email address** e.g. **rahazuan@live.utm.my**

Default Password :

Applicable for all new students (registered 2013 onwards) only:

Your default password will consist of;

- 1) The first **4 characters** of your **UTM Matrix Card Number**

e.g.

Post graduate - **P M M 1** 2 3 4 5 6

The second character will be in

Lowercase.

In this case:

P M M 1

will be

P m m 1

e.g.

Undergraduate - **A 1 4 M** 3 4 5 6

The second alphabet character will be in **Lowercase.**

In this case:

A 1 4 M

will be

A 1 4 m

- 2) The last **4 characters** of your **IC Number/ISID Number** :

e.g.

Local IC Number : 991212-01-**5457**

or

International ISID : 201411F1**1111**

In this case:

5457

Or

1111

For a **local postgraduate** student, your email default password is

Pmm1 + 5457 = Pmm15457

For a **local undergraduate** student, your email default password is

A12m + 5457 = A12m5457

For an **international postgraduate** student, your email default password is

Pmm1 + 1111 = Pmm11111

For an **International undergraduate** student, your email default password is

A12m + 1111 = A12m1111

Resetting your password

Due to massive password reset request, UTM has created a page for you to manage your account by providing your handphone number OR your alternative email address. Please use the link below to register your alternative email address OR phone number and manage your own password.

[Set Password Recovery Email OR HP Number](#)

Other

Applicable for senior students who have never access their email before.

Please lodge a report at

<http://aduan.cict.utm.my> or call us at **32523**

(JB Campus)

Once you have the password you can access your email at:
<http://mail.live.utm.my> or <http://mail.office365.com>